

Adult Inpatient Survey Results 2025



Lancashire Teaching Hospitals
NHS Foundation Trust

• 38% (450) completed the survey • 1250 invited /1200 eligible

Royal Preston Hospital

Most improved scores since 2023

80%
Reasons for changing wards at night

51%
Family/carers involved in discharge discussions

78%
Risks and benefits of virtual ward treatment

72%
Need for health or social care after discharge

82%
Quality of info while waiting to be admitted



Overall views from survey

73%
Overall: rated experiences as 7/10 or more

97%
Overall: treated with **respect** or **dignity**

97%
Doctors: had **confidence** and **trust** in the doctors

Chorley & South Ribble Hospital

Most improved scores since 2023

86%
Additional equipment after discharge

63%
Family/carers involved in discharge discussions

89%
Knew next steps in care before leaving

86%
Quality of info while waiting to be admitted

83%
Right amount of info on condition/treatment



Overall views from survey

84%
Overall: rated experiences as 7/10 or more

99%
Overall: treated with **respect** or **dignity**

98%
Doctors: had **confidence** and **trust** in the doctors



Ethnic breakdown:

4% Asian/Asian British
1% Black/African/Caribbean/Black British
1% Mixed/Multiple ethnic groups
1% Other ethnic groups
93% White



Historical comparison:
1 Significantly better
40 No significant difference
0 Significantly worse