

Maternity Survey Results 2025



Lancashire Teaching Hospitals

NHS Foundation Trust

• 35% (102) completed the survey • 300 invited

Results for Lancashire Teaching Hospitals NHS Foundation Trust

Where service user experience is best

Care in the Ward: Partner or someone else close to them being able to stay as much as they wanted

Antenatal care: Start of your pregnancy: Being offered a choice about where to have their baby

Care in the Ward: Delays improved to discharge on the day of leaving hospital

Triage: Assessment and Evaluation: Feelings about the length of time they waited before being seen by a midwife

Antenatal care: Start of your pregnancy: Information from midwife or doctor to help decide where to have their baby



Where service user experience could improve

Antenatal care: During your pregnancy: Being given enough support for their mental health

Labour and Birth: Staff caring for you: Feeling that if a concern was raised, it was taken seriously

Labour and Birth: Your labour and birth: Feeling that they were given appropriate advice and support when they contacted a midwife or the hospital

Postnatal Care: Feeding your baby: Midwives giving enough support and advice to feed their baby

Antenatal care: Antenatal check ups: Midwives or doctor aware of medical history



Overall views from survey

Concern during your antenatal care taken seriously

Trust 2025: **93%**

Trust 2024: **79%**

Felt midwives or doctor aware of medical history during labour and birth

Trust 2025: **95%**

Trust 2024: **83%**

Not left alone when worried during labour and birth

Trust 2025: **84%**

Trust 2024: **75%**

Offered a choice of where to have baby

Trust 2025: **98%**

Trust 2024: **89%**

Felt GP talked enough about mental health during postnatal check-up

Trust 2025: **77%**

Trust 2024: **70%**



Ethnic breakdown:

10% Asian / Asian British

5% Black / African / Caribbean / Black British

1% Mixed / Multiple ethnic groups

0% Other ethnic groups

81% White



Historical comparison:

35% response rate

39% average response rate for all trusts

32% response rate for your trust in 2024