

Adult Inpatient Survey Results 2025

NHS

Lancashire Teaching
Hospitals

NHS Foundation Trust

• 38% (450) completed the survey • 1250 invited /1200 eligible

Royal Preston Hospital

Most improved scores since 2023

80%

Reasons for changing
wards at night

51%

Family/carers involved in
discharge discussions

78%

Risks and benefits of
virtual ward treatment

72%

Need for health or social
care after discharge

82%

Quality of info while
waiting to be admitted



Overall views from survey

73%

Overall: rated
experiences as
7/10 or more

97%

Overall: treated
with **respect**
or **dignity**

97%

Doctors: had
confidence and
trust in the doctors



Ethnic breakdown:

4% Asian/Asian British
1% Black/African/Caribbean/Black British
1% Mixed/Multiple ethnic groups
1% Other ethnic groups
93% White

Chorley & South Ribble Hospital

Most improved scores since 2023

86%

Additional equipment
after discharge

63%

Family/carers involved in
discharge discussions

89%

Knew next steps in
care before leaving

86%

Quality of info
while waiting to
be admitted

83%

Right amount of info on
condition/treatment



Overall views from survey

84%

Overall: rated
experiences as
7/10 or more

99%

Overall: treated
with **respect**
or **dignity**

98%

Doctors: had
confidence and
trust in the doctors



Historical comparison:

1 Significantly better
40 No significant difference
0 Significantly worse