

Adult Inpatient Survey Results 2025

- 38% (450) completed the survey • 1250 invited /1200 eligible. Lancashire Teaching Hospitals is now ranked 57th out of the 61 Trusts surveyed by Picker.

NHS

Lancashire Teaching Hospitals
NHS Foundation Trust

Overall Experience

76% ↑ 83%

Overall experience rated **7/10 or more**



96% ↑ 98%.

Treated with **kindness and compassion**



Biggest Improvements

75% ↑ 83%.

Reasons for **changing wards explained**

73% ↑ 81%

Info on **risks/benefits** of virtual ward

78% ↑ 83%

Info while on **waiting list**

50% ↑ 54%

Family involved in **discharge discussions**

75% ↑ 78%

Need for **extra health/ social care** discussed



Areas to Improve



98% ↓ 94%

Pain control

93% ↓ 81%

Info on virtual ward care

84% ↓ 79%

Help with eating meals

66% ↓ 63%

Waiting for a bed



63% ↓ 60%

Staff communication

79% ↓ 65%

Dietary needs

84% ↓ 75%

Accessibility needs