



Hearing Test

Protecting our patients and our team
During the Covid 19 period

- If you are coming for a hearing test you may have worries or concerns about attending the hospital for this appointment
- To reassure you we have put a number of measures in place to help you and our team to stay safe

Before you attend the appointment:

- We will telephone you in advance and ask whether you or any members of your household have symptoms of Coronavirus or if you have been advised to self isolate due to the NHS Test & Trace scheme. This could take the form of a video consultation if you prefer.
- We will also ask some routine questions about your hearing and general health.

On the day of the appointment:

- If you or anyone in your household develops symptoms of coronavirus
 - 1. High Temperature – feel hot to touch on your chest or back
 - 2. New continuous cough – coughing a lot for more than an hour or 3 or more episodes in an hour
 - 3. Loss or change to your sense of taste or smellplease **stay at home**, contact us and we will arrange another appointment.
- If you can, please attend alone but if you do need a chaperone please let us know and do not bring more than one person with you.



When you arrive:

- Please do not arrive early as you will not be admitted to the department until the exact time of your appointment.
- On entry to the department signs will direct you to our hand cleansing station, which you must use following the instructions provided on the wall
- You will need to wear your own cloth face covering throughout your visit– if you don't have one, one will be provided. If you are unable to wear one for medical reasons, please let us know in advance.
- The Audiologist will have thoroughly cleaned the room before you arrive and they will be wearing a mask. They may also wear an apron, gloves and visor.
- For those who rely on lip-reading we may have a small number of see-through masks available – let us know if you need us to wear one.
- Please stay in the safe space marked on the floor until called through by your Audiologist



During the appointment:

- The Audiologist will try to maintain a 2 metre distance, which may include operating in a separate room for part of the assessment. When they need to move closer, for instance when looking in your ears, **keep conversation to a minimum.**
- After the test, the Audiologist will discuss the results with you and together with you will formulate a care plan. This may mean hearing aids or other strategies to help you with your hearing difficulty.



If you require any assistance please contact us:

Please let us know if you have any additional needs we may need to be aware of.

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