



Lancashire Teaching Hospitals
NHS Foundation Trust

Have your Say

Help shape the future

Share your thoughts

Join our Membership today

Membership Strategy 2025–28

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@LancsHospitals



Introduction and purpose of strategy

Lancashire Teaching Hospitals NHS Foundation Trust is established as a public benefit corporation under the National Health Service Act 2006. This status requires it to be subject to local accountability. This is achieved through offering the public in its area membership of the Trust and having a Council of Governors elected from, and by, this membership.

As a Foundation Trust, we are required to have a membership strategy in place, together with a clear work plan for its implementation.

This document sets out the strategy for how we will maintain and develop our membership over the next three years.

The strategy has been produced following consultation with governors and has been approved by the Council of Governors and the Trust Board of Directors.

Our values

Lancashire Teaching Hospitals NHS Foundation Trust's mission is to provide excellent care with compassion.

We have three equally important strategic aims – to provide outstanding healthcare to our local communities, to offer a range of high quality specialised services to patients in Lancashire and South Cumbria, and to drive innovation through world-class education, training and research.

We are constantly striving to improve, and working towards becoming an outstanding, high performing organisation.

Our values define who we are and how we behave.



Being caring and compassionate

Being caring and compassionate is at the heart of everything we do, we will understand what each person needs and strive to make a positive difference in whatever way we can.



Recognising individuality

We appreciate differences, making staff and patients feel respected and valued.



Seeking to involve

We will actively get involved and encourage others to contribute and share their ideas, information, knowledge and skills in order to provide a joined up service.



Building team spirit

We will work together as one team with shared goals doing what it takes to provide the best possible service.



Taking personal responsibility

We are each accountable for achieving improvements to obtain the highest standards of care in the most professional way, resulting in a service we can all be proud of.

Have your Say

Lancashire Teaching Hospitals NHS Foundation Trust serves a large and diverse population providing acute and specialist services across Lancashire and South Cumbria as part of the Lancashire and South Cumbria Integrated Care System. The Trust operates from a number of sites including Royal Preston Hospital, Chorley and South Ribble Hospital, the Specialist Mobility and Rehabilitation Centre and Broadoaks Child Development Centre.

Whilst providing a range of district general hospital services to the local population of Preston, Chorley and South Ribble, the Trust also provides a range of specialist hospital services to the wider population of Lancashire and South Cumbria.

Eligibility for Membership

The Trust has two membership constituencies:

- Public Membership.
- Staff Membership.

Public Constituency

All members of the public who are 16 years old or over and who live within the Northwest of England are eligible to become members (see appendix 1)

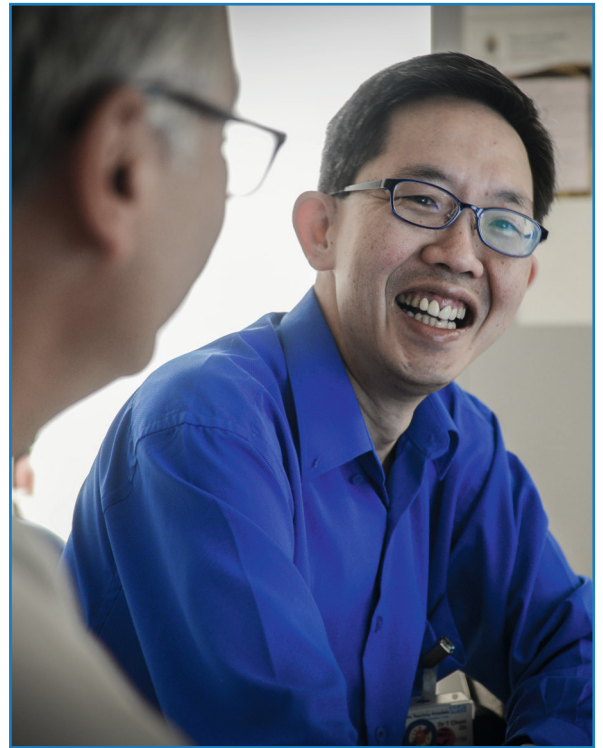
Staff Constituency

All members of Trust staff automatically become members providing they are employed under a contract of employment which has either no fixed term or a fixed term of at least 12 months, or who exercise functions for the purposes of the Trust other than under a contract of employment continuously for a period of at least 12 months.

Members may only join the membership in one category. Should a member of the public subsequently be recruited as an employee of the Trust, staff membership will supersede public membership.

Exclusions to Membership

A person may not become a member of the Foundation Trust if within the last five years they have been involved as a perpetrator in a serious incidence of violence at any of the Foundation Trust's hospitals or facilities or against any of the Foundation Trust's employees or other persons.



Vision for the Membership

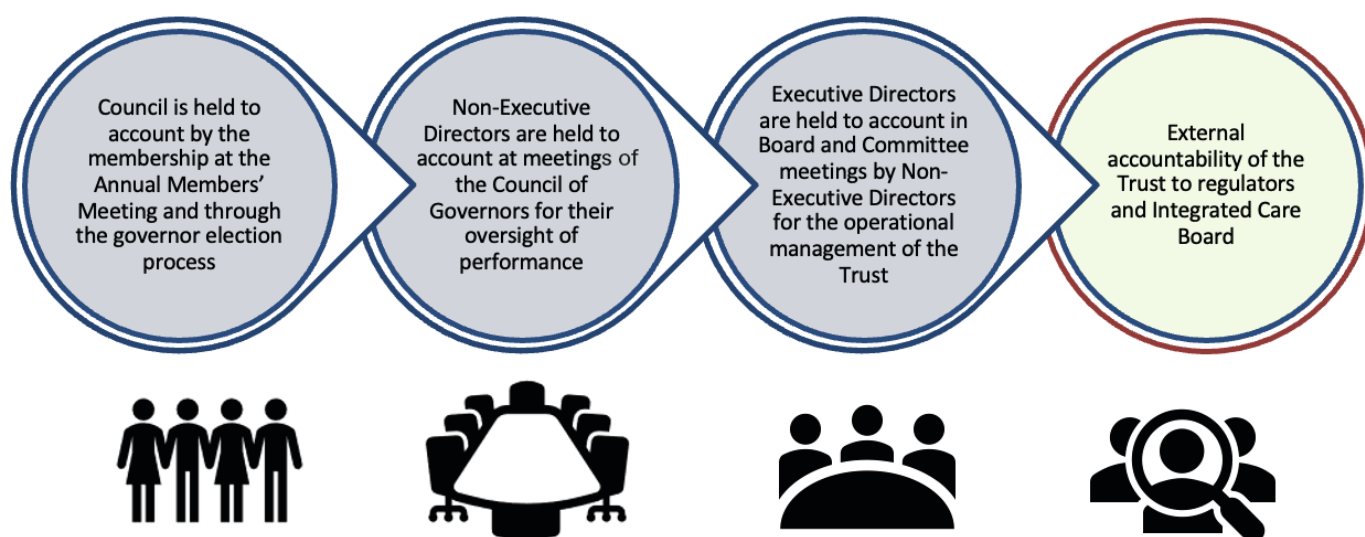
Our vision is to have an informed and stable membership who are able to represent the needs and experiences of our community by actively participating in influencing and shaping how our services are provided both now and in the future.

Our Council of Governors, elected from and by the membership, will be effective in representing the membership, the views of the public at large, and supporting the Board in formulating strategy, shaping culture and ensuring accountability of our non-executive directors.

We will make every effort to be inclusive in our approach to involvement, by striving to provide opportunities for our membership that reflect the social and cultural mix of our area.

Objectives for 2025–2028

1. To enable the membership of the Trust to be representative of the diversity of the population it serves.
2. To raise awareness amongst foundation trust members, both staff and public, of their role and the opportunities available to them as members of the Trust.
3. To ensure members' views are represented in shaping the delivery of services.
4. To ensure members are kept informed of future plans for the services provided by the Trust and have the opportunity to shape those services.



Representing the Interests of Members

The governance of a Foundation Trust is complex, and comprises three pillars of governance: membership, council and board. Each pillar holds others to account and in turn is held accountable itself for its performance and decisions. This enables transparency in what we do in that all those involved are heard, involved and required to explain the reason for their decisions.

How the strategy will be delivered

The objectives outlined in this strategy will be delivered via the following actions:

- Using a variety of media to inform and attract new members
- Promoting both staff and public membership, and the role of governors across our sites
- Undertaking targeted membership recruitment activities through local community events.
- Continuing to ensure our members are kept up to date about service developments in our Hospitals through Trust Matters.
- Increasing our media focus on the role of governors and the importance of members, including providing information about membership on our Trust TV screens and website.
- Developing links with local organisations to promote the role of membership
- Developing links with the council of governors from other local foundation trusts to work in partnership on promoting the role of membership in foundation trusts
- Promote the opportunity to members to become involved in patient groups and research groups
- Use hospital patient forums and special interest groups to engage with and access new members
- Inclusion in the Trust Engagement Strategy to recognise the importance of the member voice

Help shape the future

How success will be measured

We will monitor how we deliver against the objectives we have outlined in this strategy through:

- Oversight by membership sub-group
- An annual report to Council of Governors
- Membership participation in the Annual Members' Meeting
- Compliance with guidance and legislation

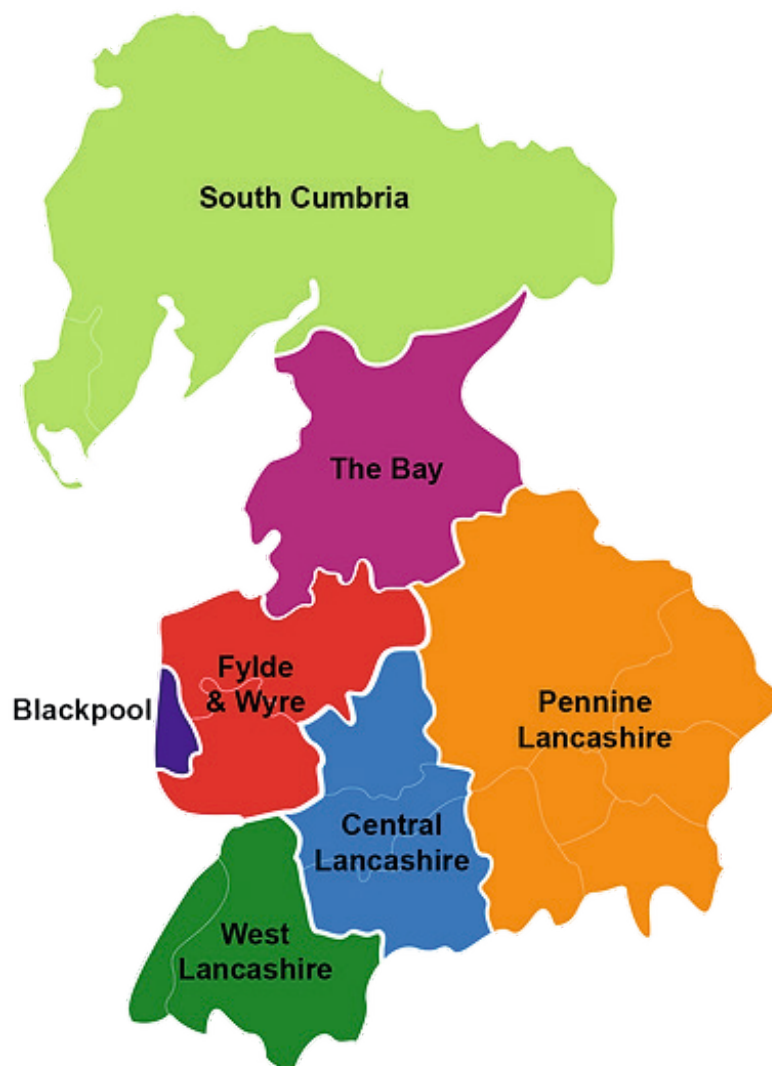
Implementing the Membership Strategy 2025-28 will enable the Trust to ensure compliance with a range of legislation and best practice, including:

- National Health Service Act 2006 (duty to involve)
- NHS Constitution for England, 2013
- The 2022 Addendum to Your Statutory Duties: A reference guide for NHS foundation trust governors
- our provider license, issued by the regulator
- the NHS Foundation Trust Code of Governance
- Health and Social Care Act 2012

The Health and Social Care Act 2012 seeks to improve accountability and strengthen the collective voice of patients. In doing so, the Act places a new responsibility upon governors to represent not only the views of members, but also the views of the public.

Appendix 1

The Lancashire and South Cumbria Integrated Care System



Our membership area is available to staff and anyone living in the following areas:

Blackburn with Darwen	Oldham
Blackpool	Rochdale
Bolton	Salford
Bury	Sefton
Cheshire East	St. Helens
Cheshire West	Stockport
Cumbria	Tameside
Halton	Trafford
Knowsley	Warrington
Liverpool	Wigan
Lancashire	Wirral
Manchester	