



Information for
patients and
carers

**Patient Contribution to Case Notes
(PCCN)**

What is a PCCN?

This is a booklet for you to use when you have a stay in hospital. The PCCN document is intended to share your own feelings and views on your own progress while admitted to the hospital. It is meant to give you time to document your thoughts at your own pace.

The diary is meant to enhance your positive experience by giving you a platform that allows you more control on your own health and any decisions taken about you by healthcare staff.

The diary aims to concentrate on areas that are of importance to you. It is divided into the following headings in general:

1. A summary of your journey from the time of your referral to diagnosis, tests done and clinic visit outcomes. This is a page length for you to share your feelings about your journey up and until the time of your admission.
2. Your daily progress in your own words.
3. Any issues or concerns you want to address about your care.
4. What you need to do to enhance your recovery.

We aim for this diary to be part of daily ward round where nurses and doctors read and act on what is important to you as written in your diary. We hope to get you very much engaged in your own treatment by actively participating in this diary. This will help us to improving the way we provide service to our patients.

Preparation for using the PCCN

It would help if you discussed with a member of the team if you have any special requirements that are needed for you to be able to fill in the booklet. Such as support to fill it in, English is your second language and you would prefer it in your first language. You would prefer to have it available online.

If you have received your booklet at pre-op it would help if you could begin to fill the booklet in before attending hospital for your surgery, providing as much background information as possible.

Using the PCCN.

It is for you to use and share with anyone who visits your bedside. You don't have to wait to be asked for it. If you want to discuss anything and you feel that the right person is at your bedside that is when you need to have it available.

You will see that there is a day 1, day 2 etc in the booklet to help you keep track of when and what you have already discussed with a healthcare professional.

What happens to the booklet when you are going home?

A healthcare professional will take a copy of the booklet and attach it to your case notes. The original copy will go home with you, it belongs to you.

Why is a copy taken?

This is to show that you as a patient have had the opportunity to communicate at every opportunity. It also enables future learning to be done by the team.

Can I take it to future appointments?

Yes, if you feel that what you have written will be of support and help to you.

Contact details

Should you require further advice or information please contact Service User Involvement Coordinator

Sources of further information

www.lancsteachinghospitals.nhs.uk

www.nhs.uk

www.patient.co.uk

www.accessable.co.uk

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Lancashire Teaching Hospitals is a smoke-free site.

On 31 May 2017 Lancashire Teaching Hospitals became a smoke-free organisation. From that date smoking is not permitted anywhere on any of our premises, either inside or outside the buildings. Our staff will ask you about your smoking status when you come to hospital and will offer

you support and advice about stopping smoking including Nicotine Replacement Therapy to help manage your symptoms of withdrawal.

If you want to stop smoking you can also contact the Quit Squad Freephone 0800 328 6297.

Please ask if you would like help in understanding this information. This information can be made available in large print and in other languages.

Cantonese:

如果你希望以另外一種格式接收該資訊，請和我們聯絡，不必猶豫。

Gujarati:

જો તમને આ માહિતી બીજી રચના કે ફોર્મેટમાં મેળવવાની ઈચ્છા હોય, તો કૃપા કરી અમારો સંપર્ક કરતા અચકાશો નહિ.

Hungarian:

Kérjük, vegye fel velünk a kapcsolatot, ha más formában kéri ezt az információt.

Polish:

Jeżeli chciał(a)by Pan/Pani otrzymać niniejsze informacje w innym formacie, prosimy o kontakt.

Punjabi:

ਜੇ ਤੁਸੀਂ ਕਿਸੇ ਹੋਰ ਫਾਰਮੈਟ ਵਿਚ ਇਹ ਜਾਣਕਾਰੀ ਲੈਣਾ ਚਾਹੁੰਦੇ ਹੋ ਤਾਂ ਸਾਡੇ ਨਾਲ ਸੰਪਰਕ ਕਰਨ ਤੋਂ ਨਾ ਝਿਜਕੋ।

Urdu:

اگر آپ اس معلومات کو کسی اور صورت میں حاصل کرنا چاہتے ہیں تو برائے مہربانی ہم سے رابطہ کرنے میں ہچکچاہٹ محسوس نہ کریں۔

Department:

Division: Surgery

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