Knowledge @lert
Current Awareness Bulletin & Library News

This monthly bulletin aims to keep you up-to-date with the latest evidence-based health care information, including articles, guidelines and books.

What's new...?

A selection of books recently added to stock

- How to assess student and trainees in medicine and health, ed. by O. Westwood (2013)

Recently published Guidelines / Reports/ Documents

- Improving patient flow across organisations and pathways, The Health Foundation (2013) [http://tiny.cc/x1g56w](http://tiny.cc/x1g56w)
- BMA Position paper: 7 day services, BMA (2013) [http://tiny.cc/phdw6w](http://tiny.cc/phdw6w)
- The pharmacological management of neuropathic pain in adults in non-specialist settings, NICE (2013) [http://tiny.cc/s7dw6w](http://tiny.cc/s7dw6w)
- Challenging bureaucracy, NHS Confederation (2013) [http://tiny.cc/5aew6w](http://tiny.cc/5aew6w)
- Quality Watch: Focus on hip fracture, Health Foundation (2013) [http://tiny.cc/8kew6w](http://tiny.cc/8kew6w)
- Emergency admission to hospital: managing the demand, National Audit Office (2013) [http://tiny.cc/4ew6w](http://tiny.cc/4ew6w)

Spotlight on Patient Feedback

To request any of these articles, please contact the library

Facilitated patient experience feedback can improve nursing care: a pilot study for a phase III cluster randomised controlled trial

Challenges to the credibility of patient feedback in primary healthcare settings

Associations between internet-based patient ratings and conventional surveys of patient experience in the English NHS: an observational study

Gaining feedback from people with learning disabilities

Using real time patient feedback to introduce safety changes

The effect of patient feedback on physicians’ consultation skills: a systematic review

Obtaining patient feedback at point of service using electronic kiosks

Where is the library?
Preston, Education Centre 1
Chorley, Education Centre 3

Contact Us
Royal Preston Library
01772 522763
library.rph@lthtr.nhs.uk

Chorley Library
01257 245606
library.cdh@lthtr.nhs.uk

Clinical Librarian
Joanne Taylor, ext. 4763

E-Resources Officer
Andrew Craig, ext. 4763

Resource of the Month

The websites of all government departments and many other agencies and public bodies are being merged into GOV.UK.

Here you can see all their policies, announcements, publications, statistics and consultations, including those from Dept. of Health.

GOV.UK is the best place to find government services and information.
Measuring the patient experience

Patient surveys - a key to organisational change?

Managing complaints in health and social care

Seeking patient feedback: an important dimension of quality in cancer care

Patient feedback for medical students

Do patient surveys work? The influence of a national survey programme on local quality-improvement initiatives

Guidelines / Reports / Documents
Evidence scan: Involving patients in improving safety, The Health Foundation (2013) http://tiny.cc/ljqw6w
The NHS friends and family test: implementation guidance, Department of Health (2012) http://tiny.cc/wyqw6w
Listening to children’s views on health provision: a rapid review of the evidence, NCB Research Centre (2012) http://tiny.cc/yj56w
Real-time patient feedback project, Health Services Management Centre (2009) http://tiny.cc/nbl56w

Did you know about...?
Anatomy.tv
3-D HUMAN ANATOMY AS YOU’VE NEVER SEEN BEFORE!

Anatomy.tv is the world’s most medically accurate and detailed 3D graphic rendering of human anatomy. It’s benchmark anatomy, physiology and clinical content is widely accepted as the best in class and used by many thousands of health science educators, students and practitioners worldwide to teach, learn and practice.

Accessed with an NHS Athens Account via the Library Website: http://www.lancsteachinghospitals.nhs.uk/library

Access our resources at work and at home:
Library Intranet: 1) Go to: http://online.lthtr.nhs.uk/start.asp, 2) Click on ‘Education’ in the blue bar across the top, 3) Select ‘Library’ from the list.
Library Website: http://www.lancsteachinghospitals.nhs.uk/library

Any Suggestions? Want to sign up?
If you would like to receive this bulletin on a monthly basis, either by post or by email, or if you would like to see any particular subject areas covered in this bulletin, please email Joanne Taylor, Joanne.Taylor@lthtr.nhs.uk

Coming up in December:
• Spotlight on: Stress at work
• Resource of the month: Electronic Medicines Compendium
• Did you know about...? DynaMed